

TERMS AND CONDITIONS



1. Payments and Downpayments:

The prices quoted do not include VAT, if applicable. THE CLIENT will pay 50% of the total as a downpayment to confirm the acceptance of the quote, its conditions and the start of the project. Delivery times are calculated from this point. The remaining 50% will be paid once the website is completed, online and functioning. THE CLIENT will receive formal notification by email and payment must be made within 10 days of this email being sent. Once the final payment has been received, the website will be transferred onto the servers of the client. We reserve the right to withhold the launch of the site until all payments have been received.

2. Design of the "look & Feel":

Three proposals will be created to choose from. The design that is not chosen remains the property of Stylofoam. Once the final design is approved by THE CLIENT and technical implementation has begun, no further design changes are included in this quote and will have to be invoiced separately.

3. Content Delivery by the client:

Upon acceptance of this agreement and during the design stage THE CLIENT agrees to provide in electronic, editable and required quality all text material, fotos and audio necessary for the development and implementation of the services hired.

In the case that the totality of the content necessary to finish the project gets delivered by THE CLIENT with a delay of more than 60 days, THE CLIENT agrees to liquidate 100% of the value stated in this budget although the service is not complete. The work will be completed by STYLOFOAM as soon as the client delivers the necessary material to do so.

4. Delivery by Stylofoam:

The delivery dates are established from the date of the first downpayment, and are also dependent upon receiving all necessary material and content needed to carry out the work, to be agreed at the start of the project. Any delays on the part of the client can alter the final hand-in date as a consequence. If the final delivery date cannot be moved back, any overtime needed to still deliver on time (weekends, holidays and after 8pm workdays) will be charged at 65€/h.

5. Content Creation and its use:

This quote does not include any form of content creation or editing, such as: copy texts, taglines, translations, photographic material, photographic retouching, video, video editing, music, audio, proofreading or any other type of media content. If this is required, it must be quoted for and invoiced separately. All artistic material (designs, illustrations, music) that is created specifically for this project can only be used in other contexts with the explicit permission of the creators.

6. Data Input:

During the creation process we upload certain portions of the web content to test the webs functionalities etc. We can also perform a complete Data Input / Content population under request by the client, which would be quoted seperatly. This usually will only be quoted later on in the development when it is clearer how much content there will be to upload.

7. Optimisation:

The website will be optimised for the following web navigators: 2 latest versions of IE, FIREFOX , SAFARI and CHROME. OPERA is not supported. Not included is the optimisation for: e-mails, spam-issues or other server problems, client PC configurations, server technical support or installations or training hours.

8. Optimisation Google:

This quote includes natural google positioning (metatags). We can also offer a SEO or SEM under request by the client, which would be quoted seperatly.

9. Optimisation for Smartphones and Tablets:

The web created by Stylofoam uses the latest programming languages, so the here quoted desktop-computer version will tecnicly work on smartphones or tablets, taking the common restrictions of touchscreens into account (general size issue, no fullscreen video, no hover-over effects etc) . If the client prefers a tailor-made mobile version to create a more comfortable mobile experience (all visual elements adapted for the much smaller screen-sizes, hover overs & videos replaced by mobile -fiendly effects etc) STYLOFOAM would quote this seperatly.

10. Guarantees and support:

The work will be carried out to the best of our abilities. We provide a 6 months guarantee from the date of completion to help resolve any problems and bugs that surface were we are at fault. This only covers any possible errors detected in the programming, not the inclusion of any new features. After these 6 months, we reserve the right to refuse technical support unless we enter into a new maintenance contract, to be agreed upon.

11. Minimum technical requirements:

We recommend researching a reliable hosting provider with excellent 24 hour technical support. The hosting server should have any operating system with MySQL 5.5 or above, PHP 5.5 or above, a minimum of 250 MB available space and a regular back-up system in place. Domain names should always be registered in the name of the client.

12. Backups:

While we create and keep backups of our work, it is not our responsibility to maintain backups of the website, which should be discussed with the hosting provider. The client also promises to keep safe records of all passwords and log in information for servers and any other accounts (vimeo, google etc).

Sandra Weese Barcelona, 26.01. 2016. This quote is valid for 90 days.